

Info Line of Central Jersey 32 Ford Avenue Milltown, NJ 08850

June 5, 2007

Marlene H. Dortch, Commission's Secretary Office of the Secretary Federal Communications Commission 445 12th St., S.W. Washington, D.C. 20554

Subject: DA 07-2017

Designation of 2-1-1 and 5-1-1 as abbreviated dialing codes

CC Docket NO. 92-105

Dear Secretary Dortch:

Info Line of Central Jersey hereby submits its Comments to Public Notice DA 07-2017, released May 7, 2007. The Public Notice requested comments on the status of implementation of the 211 and 511 Dialing Codes. Further, the Public Notice requested comments on actions the Commission should take if these Dialing Codes are not widely used. Info Line of Central Jersey is limiting its comments to the status of 2-1-1 service in New Jersey.

Info Line of Central Jersey has provided information and referral services in New Jersey since August 1994 and 2-1-1 service since February 2004. We provide 2-1-1 service to residents of Middlesex and Mercer Counties, reaching a population of 1.5 million. The database of service providers used for making referrals has listings for more than 2000 agencies and 4000 programs. In 2006 our 2-1-1 center received more than 30,000 contacts. Our Center operates by nationally recognized standards and [was awarded/is working toward] Accreditation by Alliance of Information & Referral Systems.

The most common reasons people give for calling Info Line of Central Jersey are Financial Assistance, Affordable Housing searches, Food, Clothing and Mental

Health Counseling. Info Line of Central Jersey is pivotal in assisting these people in securing the services they need.

We respectfully request that the Commission find the public is well served by the use of 2-1-1, that the Commission continue to support the 2-1-1 Dialing Code for this purpose, and that the Commission use its authority to facilitate more widespread use of the service.

Sincerely,
/s/

Steven Nagel,

ED